

Cancellation and Payment Responsibility

- We require 24-hour notice to reschedule or cancel your therapy appointments. A message may be left on our voicemail after hours.
- A cancellation fee equal to the full price of session may be charged if sufficient notice is not provided.
- Insurance will not reimburse cancellation fees.
- Reminder emails are a courtesy to you. If you do not receive a reminder email, you are still responsible for attending your scheduled appointment.
- Your therapist reserves time especially for you. Missed appointments compromise our ability to address your health needs, as well as the therapy of other patients waiting to be seen.
- Any No Show/Cancellation fee incurred will be billed to your credit card on file. If your credit card is declined the payment must be received by our office within 30 days of the missed appointment date. After 30 days of non-payment, interest accrues at 12% per month. After 120 days of non-payment, the account will be sent to Collections and the patient will be discharged from Nurturance, LLC.
- If your insurance company refuses to pay for services received for any reason, you are the responsible party and all payments must be received within 30 days. After 30 days of non-payment, interest accrues at 12% per month. After 120 days of non-payment, the account will be sent to Collections and the patient will be discharged from Nurturance, LLC.

I, _____ understand that I am responsible for attending
(Patient/Responsible Party - Please Print)

scheduled appointments and may be charged full price of session if 24-hour notice is not provided. I'm also the responsible paying party if my insurance company denies payment for services _____

(Patient / Responsible Party Signature)

Date

Nurturance, LLC

info@nurturance.net

license # 6509

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